Understand your costs and get the high-quality care you deserve.

We've gathered cost information, quality measures, doctor and hospital awards — even recommendations from fellow members — and put them on **anthem.com**. Just log in to **anthem.com**, then relax — you have the information you need to help you make the right choices for you.

Compare costs and quality of care.

The costs of medical procedures can vary widely from one place to another, even if they're all in the same area. Here are some examples to give you an idea:

Procedure[1]	Higher-cost facility		Lower-cost facility		Savings[2]
	Procedure cost	*You pay 20%[2]*	*Procedure cost*	*You pay 20%[2]*	
Breast: mammography (digital)	$192	$38.40	$86	$17.20	$21.20[3]
Colonoscopy screening	$2,439	$487.80	$784	$156.80	$331.00
Leg: MRI, lower limb with joint	$1,914	$382.80	$315	$63.00	$319.80

Information is based on data from Estimate Your Cost. Estimated costs are available for selected procedures. More procedures are routinely added, so visit anthem.com frequently.

Quality of care can vary from facility to facility, too — and highest cost doesn't always mean highest quality. By comparing how many times a procedure was done, if there were any complications and other important quality measures, you can find a facility that's right for you.

To compare costs and quality of care

- Log in to **anthem.com**.
- Select ESTIMATE YOUR COST.
- Simply search or browse for the procedure you are looking for and the tool will help guide you; for example, type in "Orthopedic."
- Next, make sure your name and location are right, then click Search. Follow the prompts and you can easily compare facilities in your area.

Anthem BlueCross BlueShield

Find specialists and hospitals that meet the highest professional standards.

The Anthem Blue Cross and Blue Shield network includes many doctors and hospitals that have been recognized for their commitment to quality care.

To search for Recognition or Awards:

1. Log in to **anthem.com**.
2. Select "Find a Doctor."
3. Enter the type of health professional you are looking for and the location.
4. See recognitions/awards by hovering over the Quality Snapshot icon on the search results page.

Rate your doctor or view ratings from other members.

Our patient ratings and reviews allow real people like you provide feedback about your experiences. You can rate your doctor in terms of trust, communication, accessibility and office environment, and tell others if you recommend this doctor.

To use the patient ratings and reviews:

1. Log in to **anthem.com**.
2. Select "Find a Doctor."
3. After you find your doctor you can rate them or select to view other ratings.

Questions?

Call your Customer Service Representative at the number on your ID card.

Anthem BlueCross BlueShield

1. Procedure types include inpatient, outpatient and diagnostic radiology.
2. Savings based on paying 20% coinsurance. Refer to your plans and benefits to view your plan details.
3. Higher cost minus lower cost = your savings. Example: $38.40 higher out-of-pocket cost minus $17.20 lower out-of-pocket cost = $21.20. This is the savings when using the lowest-cost facility.

Prices in the chart above are based on PPO contracted rates (POS in Wisconsin).

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